



September 28, 2016

Stephanie Bell
Kentucky Public Service Commission
211 Sower Blvd.
PO Box 615
Frankfort Kentucky 40601

RECEIVED

SEP 29 2016

PUBLIC SERVICE
COMMISSION

Stephanie Bell,

Boomerang Wireless, LLC (“Boomerang” or the “Company”) d/b/a enTouch Wireless has entered into an agreement with Amerimex Communications Corp d/b/a SafetyNet Wireless to transfer some of Amerimex’s customers to Boomerang. Prior to the transfer of these customers, we wanted to provide notice to the Kentucky Public Service Commission.

Boomerang provides prepaid wireless services to customers in twenty-five states, including Kentucky (see Case No. 2012-00422). We are currently service over 100,000 Lifeline subscribers nation wide.

Boomerang will become the Lifeline carrier for about 130 of Amerimex’s customers in Kentucky on or about October 22, 2016 or following the requisite notice, whichever occurs last. All transferred customers will continue to receive local and long distance wireless Lifeline services, and will retain their same phone and phone number that will operate on the same network.

Amerimex Communications Corp. d/b/a SafteyNet Wireless will continue to operate as a Lifeline provider and service customers within the state of Kentucky.

Each Lifeline customer’s no-cost monthly service will be upgraded to include 500 voice minutes + 100 texts + 10MB of data. There will be no changes to the Terms and Conditions of Service provided to these customers post-transfer.

To ensure a seamless transition and avoid customer confusion or inconvenience Boomerang and Amerimex will provide affected customers with written notice at least thirty (30) days prior to the transfer. A sample of this customer notice is attached.

Boomerang looks forward to serving these new customers and will work closely with Amerimex to ensure the affected customers will experience a seamless transition.

Sincerely,

Kimberley Lehrman
President

enTouch Wireless powered by Boomerang Wireless

P.O. Box 37 · Hiawatha, IA · 52233 · enTouchwireless.com · 866.488.8719



<<Insert Name>>
<<Insert address>>
<<Insert city>>, <<State>> <<Zip>>

September 28, 2016

RE: YOUR LIFELINE PHONE SERVICE PLEASE READ!

Dear <Insert Name>:

We are pleased to share some exciting news about your wireless Lifeline services. Beginning on or after [DATE], your wireless Lifeline phone service, currently provided by Amerimex Communications Corp. d/b/a SafetyNet Wireless will be provided by Boomerang Wireless, LLC d/b/a enTouch Wireless. enTouch Wireless is a national provider of wireless services to Lifeline customers. For more information about enTouch Wireless go to www.enTouchwireless.com.

enTouch Wireless will continue to provide the high level of customer service you expect and have received from SafetyNet. We will make the change as seamless as possible. Your service will continue to be provided utilizing the same nationwide network. Following the changeover, you will continue to be enrolled to receive wireless Lifeline-discounted services.

No action on your part is required.

You will continue to use the same phone and telephone number you currently have. There will be no fees applied in connection with the transfer of your service to enTouch Wireless. On or shortly following the changeover date, enTouch Wireless will be upgrading your monthly wireless Lifeline service plan to include the following:

- 500 voice minutes
- 100 texts
- 10 MB of data

Your E-911 service will continue to be provided without any change or loss of service. You will continue receive Lifeline service at no charge. Notice of any future changes to the rates, terms and conditions of enTouch Wireless service will be provided to you as required by law. enTouch Wireless's terms and conditions of service are provided at www.enTouchwireless.com.

You will be notified by enTouch via text message once you are transferred.

Questions or concerns? Call us at any point at (866) 488-8719 or, prior to the transfer, call SafetyNet at (888) 900-8593. We will be happy to answer any questions you may have.

Sincerely,

Kimberley Lehrman
President
Boomerang Wireless, LLC
d/b/a enTouch Wireless
Customer Service: (866) 488-8719

Stephen Klein
President
Amerimex Communication Corp
d/b/a SafetyNet Wireless
Customer Service: (888) 900-8593